

SCOTT HARRIS



Scott Harris working at the modified cash register at Alco Dept Store in Nashville GA.

Scott Harris is an intelligent and friendly individual who resides in Nashville, GA. He is a T-4 paraplegic with no use of his lower extremities. Scott sought and received VR services from the Tifton Unit. He was initially served by Kim Wagner, CRC before being transferred to Shanna Williams.

RJRS Cynthia Clark worked with Scott in assessing his skills and interests using tools such as CAPS, ERA and the O*Net Interest Profiler to help him determine a work goal. Job readiness training included resume development, learning to fill job applications and interview skills. A vocational evaluation supported Scott's interest to work as a customer service clerk.

RES Catherine Phillips identified an opening for a cashier position at a local department store called Alco. She also provided Scott with suggestions on how to interview successfully.

Mr. Luis Vallez, Manager of Alco found Scott to be a "people" person with a positive attitude and was willing to hire him. Mr. Vallez was however concerned about the accessibility to the cash register as Scott was in a wheelchair.

The AWT team comprising of John Armstrong, Technologist and Bill Barnes, Engineer provided the necessary jobsite accommodations which included identifying a surplus power chair with an adjustable height seat and custom fabricating components to make the cash register accessible and ergonomically safe for Scott to use. AWT staff April Evans, Dan Wesson and Raj Pagadala were also consulted on this case.

Scott has been successfully employed at Alco since April 2009. His manager, Mr. Vallez stated that Scott has been a wonderful employee and that customers love him. Mr Vallez reported that traffic to the store has significantly improved since Scott was hired. Scott is looking forward to working additional hours and his moral has been better than ever. Mr. Vallez expressed his appreciation to VR for helping Scott and Alco. The southeastern district manager of ALCO Inc expressed his interest to have Bill Barnes adapt cash registers in other stores in Georgia so that they may be able hire more VR clients.

Scott Harris was recently selected to be a part of a select group of VR clients who will appear on a DOL video presentation which will be used by the agency to promote programs such as VR Services and OASIS.